

COMPLAINT REFERRAL SHEET

AUTOMOBILES

1. Junked or abandoned cars:
 - a. Public property or private signed parking lots Police Dept. 644-6746
 - b. On private property, usually treated as a zoning matter Codes & Inspection 883-6544
 - c. Any car posing a fire hazard Fire Prevention Bureau 644-6189
 - d. Any car requiring towing Police Dept. 644-6875

FIRE HAZARD

2. Dry grass, weeds, wood, paper, etc., in vacant lot or on exterior of premises Fire Prevention Bureau 644-6189
3. Gas leak, gas smell
(Please call fire dept. first; P.G.E. should be called second) Fire Dept. 644-6875
P.G.E. 1-800-743-5000
4. Explosives, combustibles on private or public property Fire Prevention Bureau 644-6189
5. Suspected bombs or arson Police Dept. 644-6161 (or 911)
6. Locks on exit doors in places of public assembly or other public place Fire Prevention Bureau 644-6189

SANITATION

7. Rats, mice, roaches, ants, flies, fleas bedbugs, spiders, etc. Health Dept. 644-6510
8. Garbage on ground, insufficient or inadequate containers Health Dept. 644-6510
9. Swimming pool dirty, unfenced Health Dept. 644-6510
10. Keeping chickens, rabbits, cows Health Dept. 644-6755

NOISE

11. Barking dogs between 8 - 4 P.M. Animal Care Services 644-6755
12. Barking dogs between 4 P.M. and 8 A.M. Police Dept. 644-6746

13. Dogs at large, trapped or dead animals Animal Care Services 644-6755
14. Noise, loud music and other disturbances of the peace:
 5 P.M. to 8 A.M. Police Dept. 644-6746
 8 A.M. to 5 P.M. Environmental Health Dept. 644-6510

Noise in connection with a business is a zoning matter and is inspected by the Housing Division.

WATER, GAS, ELECTRIC, SEWER

15. Sewer broken, leaking, etc., interior, exterior, public or private property Streets & Sanitation Division, Public Works Dept. 644-6620
16. Water, gas, or electricity turned off for nonpayment EBMUD 841-0362
P.G. E. 1-800-743-5000
17. Defective heater, appliances and mechanical systems Housing Section 644-6830

MISCELLANEOUS

18. Exterior refrigerator with doors Police Dept. 644-6746
19. Elevator malfunction State Division of Industrial Safety, Elevator Unit 464-1300
 People trapped in an elevator Police Dept. 911
20. Property line disputes, fence encroachments on private property Call an attorney.
21. Broken sidewalks, obstructions, hazards on public right-of-way Public Works 644-6620
22. Unauthorized digging, excavation, fill, well, etc.
 Private property only Codes & Inspections 883-6544
 Other than private property in public works jurisdiction Public Works 644-6620
23. Rain water drainage from adjacent lot Codes and Inspection Department 883-6544
24. Street potholes, sewer problems (City property only);
 downed trees on city property Public Works 644-6620

Produced by the Rent Stabilization Program of the City of Berkeley.

Program offices: 2125 Milia Street, Berkeley. Telephone: 644-6128.
 Drop-in office hours: 9:00 A.M. to 4:30 P.M., Monday through Friday.
 Call-in counseling: 9:00 A.M. to 4:45 P.M., Monday through Friday.